

# SPEAK EZY

News & Information about Telecommunications and Your Business



## Ezycom Solutions - National Alcatel-Lucent Regional Dealer of the Year

Ezycom Solutions has been awarded the National Alcatel-Lucent Regional Dealer of the Year Award. Ranked against similar sized businesses throughout Australia, Ezycom has reinforced its standards of industry excellence in Telstra Business Systems and client satisfaction.

The award was presented in Sydney. Business owner Eric van Eeghen proudly accepted on behalf of his team in Cairns and Townsville. Mr. van Eeghen attributed his team's success to Ezycom's focus on providing the right solutions for business owners. He believes that being able to provide customers with premium Alcatel-Lucent telecommunication technologies, means that businesses can future-proof their investment and optimise the way their businesses can manage client calls.



## Ezycom Solutions - Open for Business in Townsville

Successfully established in Cairns, Ezycom Solutions has expanded operations into Townsville. Business owners in Townsville and the surrounding areas now have the opportunity to invest in a communication solution tailored expressly to their business needs.

**Ezycom Solutions new premises** is open at **UNIT 1, CNR TENTH AVE & 58 PERKINS ST WEST.** Our onsite representative **Ralph Pay** is available on **07 4759 3333** or **Mobile 0439 003 329**

## Plantronics CS70 – Office Wireless Freedom

The **Plantronics® CS70 Wireless Office Headset System** is unmatched for comfort and style. The CS70 boasts a lightweight, comfortable, over-the-ear design ideal for on-the-move office executives. The CS70 is functional up to 300 feet from the desk phone so it allows people the freedom to move and interact with work colleagues. Leading-edge, voice-dedicated DECT 6.0 technology provides excellent audio clarity, digitally-secure communications and the lowest probability of interference with other wireless devices.

### Product Features:

- Lightweight and sophisticated over-the-ear design delivers all-day wearing comfort
- Roam hands-free up to 300 feet from your desk phone
- One-step remote answering makes it easy to stay connected
- Discreet Voice Tube assures sound quality and comfort

### Additional Features

#### The manual operating HL10 Handset Lifter – for the Alcatel 8 / 9 series handsets

The HL10 Handset Lifter allows complete wireless freedom. By simply pressing a button on the CS70 headset, the HL10 lifts the handset so you can answer or end a call when you're away from your desk.

#### The electronic AP2 adaptor is *only* compatible with Alcatel 8 / 9 series handsets

This electronic lifter is an alternative to the manual HL10 lifter. By pressing a button on your headset and the AP2 Adaptor allows the user to remotely answer or end a call when you're away from your desk.



## Ezycom Solutions - Fact File

### Licensed Telstra Dealer

Telstra Business Advisors through  
Telstra Country Wide

Service area includes Cairns, Townsville & the far northern region to the Torres Strait and west to Mount Isa

### Alcatel Expert Partners

Telstra Business Phone Systems provider

Mobile phones & mobile Wireless Broadband

Hybrex phone solutions

## Alcatel-Lucent 300/400 DECT Handsets - office mobility solution

The Alcatel-Lucent 300/400 Digital Enhanced Cordless Telecommunications (DECT) handsets offer an easy, cost effective and reliable voice communication solution that addresses the mobility needs of business environments. Both models offer simple and efficient voice communications, enhanced usability equal to a desk phone. Additionally, they offer all of the Alcatel-Lucent OmniPCX Communication Server value-added voice services such as 'dial-by-name' and 'multi-line management'. Both handsets are lightweight and ergonomically designed featuring:

- ✓Vibrate mode
- ✓Display backlight
- ✓Colour display +
- ✓Keypad backlight+
- ✓Speakerphone+
- ✓Headset connection+
- ✓Infrastructure investment protection (compatible with Alcatel-Lucent DECT base stations)\*
- ✓Excellent voice quality and business telephony features
- ✓Long battery life
- ✓Belt clip
- ✓Durability in harsh environments\*\*

\* Under Alcatel-Lucent OmniPCX communication server software support policy

\*\* Use of carrying case is recommended + Dect 400 handset



## Wireless Broadband to Rooms For clients on the move.....

Ezycom Solutions can wirelessly connect your clients: 4047 7000

## The Hybrex G1E Hybrid Communication System

The **G1E** is a **Hybrid IP Communication System** combining the advantage of traditional telecommunications along with the convergence of VoIP technology. It provides a flexible solution that protects your investment as your business changes or grows. The base system is equipped to accommodate eight digital handsets and four industry standard cordless telephones. It is adaptable enough to act as a VoIP multi-site branch system, or use the PSTN or ISDN networks or a combination of both technologies. The G1E is ideally suited as a '**hospitality solution**' for motels and hotels with 5-20 rooms.

All G1E systems are equipped with a standard Auto Attendant and recordable '**Music-on-Hold**' feature.

The **optional** Voice Mail card will add the following valuable voice service features:

**Auto attendant** – a boost from 4 standard to 6 simultaneous incoming calls answering capability.

**Voice Mail** – every station has a dedicated voice mail box. Additionally, a Virtual Voice Mail box can collect messages for employees with no physical handset and play special product promotion announcements.

**Conference Groups** – 8 participants per conference or alternatively 5 groups of 3 participants simultaneously.

**Conference Recording**

**Answering Machine Emulation** – pick up and answer as you 'screen' incoming voice messages.

**Live Call Recording** – capture important or malicious calls all the time or on demand.



## Telstra Business Broadband— the smart solution for business

Telstra Business Broadband is the smarter business solution. It is a new 'business only' service designed to provide customers with business grade reliability and service.

'Business only' means you have support 24/7 and the flexibility to downgrade or upgrade your plan as your business needs change.

You have a choice of high speed broadband options and extras to improve productivity, reduce operational costs and increase efficiency.

This value added offer on Telstra Business Broadband Packages is available for a limited time.

Ezycom Solutions' Telstra Business Advisors can help you:

Phone 4047 7000

